



# CASE STUDY



Norfolk Virtual School for  
**Children in Care and  
Previously in Care**

## Norfolk Virtual School

Helping every child achieve their best

The extraordinary challenge for Councils delivering educational support via Virtual Schools is the main reason for the partnership with Norfolk County Council and SchoolOnline.

We sat down with Hannah Collison Smith, Adviser Inclusion and Achievement at Norfolk Virtual School, to understand more about why they chose SchoolOnline to support their Children In Care with English and Maths.

### What challenges do you face as a virtual school?

*The challenges faced by each Virtual School are very different. For Norfolk Virtual School, SchoolOnline provides the right level of support for the Children In Care and ensures that both the young people and also the education setting is supported to ensure the best outcomes for Children In Care.*

### Why did you choose SchoolOnline?

*A big part of choosing SchoolOnline is that it offers a focused support programme. Specific learning can be set to individuals or groups. We couldn't find this kind of support for Maths and English at KS4.*

*SchoolOnline not only supports teachers and education professionals but also carers. The software provides valuable support to carers who may not themselves have experienced SATs or GCSEs and removes the worry that they might not be able to support their young person because they lack the relevant knowledge.*

*It is a key strength to have a professional dialogue with their staff who have extensive and very recent educational experience.*



***"SchoolOnline is an important channel in supporting our cohorts to achieve their potential."***

**Hannah Collison Smith, Norfolk Virtual School, reflects on SchoolOnline**



### How has using SchoolOnline impacted Norfolk Virtual School's work?

*Norfolk Virtual School has found that SchoolOnline offers great mobility and offers young people the opportunity to access the software in their own time regardless of their location.*

*It has been a great benefit to work together with SchoolOnline to find bespoke solutions and solve problems to ensure that we are constantly striving to improve outcomes for young people.*

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Impact after

6 weeks



***"This is so valuable for learners who both need a little extra input and those who need a different approach to learning."***

Richard Osment, Dorset Virtual School,

## SchoolOnline for Virtual Schools

SchoolOnline is an ideal solution for Virtual Schools to support their Children in Care with improving their confidence, skills and outcomes in English and Maths.

The virtual schools we work with use it in a number of scenarios across ages 9-18.

- Providing consistency in support across settings for Children in Care.
- Supporting young people not in full-time education.
- Valuable tool for carers, removing the worry that they might not be able to support their young person because they lack the relevant knowledge in SATs or GCSEs.
- Detailed progress reporting for individual children.



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